

PARENT/GUARDIAN VOICE Summary of Results

N = 2615

Responses received:

	Frequency	Percent
Electronically	2153	82.3
On paper	462	17.7

Area

	Frequency	Percent
1	226	8.6
2	532	20.3
3	371	14.2
4	376	14.4
5	266	10.2
6	438	16.7
7	200	7.6
8	184	7.0
No response	22	0.8

My child is in grade:

	Frequency	Percent
JK – Grade 3	1106	42.3
Grade 4 – 6	633	24.2
Grade 7-8	381	14.6
Grade 9-12	468	17.9
No response	27	1.0

How many children do you have attending this school?

	Frequency	Percent
1	1628	62.3
2	779	29.8
3	129	4.9
4	16	0.6
5	1	0.0
5 or more	0	0.0
No response	62	2.4

	Strongly Agree	Agree	Disagree	Strongly Disagree	Don't Know	No response
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1. My child's school promotes Catholic values and practices.	1215 46.5%	1197 45.8%	94 3.6%	56 2.1%	40 1.5%	13 0.5%
2. My child talks to me about the Ontario Catholic School Graduate Expectations learned at school.	335 12.8%	833 31.9%	687 26.3%	324 12.4%	403 15.4%	33 1.3%
3. I feel my child is growing in faith and how to live it.	851 32.5%	1427 54.6%	175 6.7%	73 2.8%	71 2.7%	18 0.7%
4. My child's school is working closely with the parish.	794 30.4%	1123 42.9%	216 8.3%	72 2.8%	394 15.1%	16 0.6%
5. My child enjoys attending school.	1267 48.5%	1066 40.8%	158 6.0%	95 3.6%	5 0.2%	24 0.9%
6. My child's school is a welcoming place in which to learn.	1215 46.5%	1110 42.4%	157 6.0%	90 3.4%	26 1.0%	17 0.7%
7. I feel welcomed in my child's school.	1235 47.2%	1067 40.8%	160 6.1%	92 3.5%	36 1.4%	25 1.0%
8. My child feels safe at school.	1147 43.9%	1168 44.7%	161 6.2%	79 3.0%	30 1.1%	30 1.1%
9. My child's school is responsive to the needs of children from all cultural backgrounds and abilities.	952 36.4%	1069 40.9%	160 6.1%	104 4.0%	308 11.8%	22 0.8%
10. There are high expectations for students to achieve in literacy, numeracy and all other subjects.	859 32.8%	1271 48.6%	259 9.9%	96 3.7%	106 4.1%	24 0.9%
11. My child's learning needs are met at school.	737 28.2%	1297 49.6%	365 14.0%	141 5.4%	44 1.7%	31 1.2%
12. My child's school provides useful information to me regarding his/her achievement and well-being.	800 30.6%	1274 48.7%	351 13.4%	114 4.4%	35 1.3%	41 1.6%
13. The school engages my child in activities that support learning in literacy and numeracy including assessments such as Education Quality Accountability Office (EQAO).	819 31.3%	1306 49.9%	153 5.9%	74 2.8%	224 8.6%	39 1.5%
14. The school engages my child in activities that support learning in all other subject areas.	762 29.1%	1317 50.4%	258 9.9%	90 3.4%	142 5.4%	46 1.8%
15. My child's school promotes practices that support spiritual, social, physical and mental well-being.	862 33.0%	1322 50.6%	194 7.4%	91 3.5%	108 4.1%	38 1.5%
16. I have seen evidence of classroom strategies that support my child's learning (e.g., example: learning goals; success criteria).	741 28.3%	1108 42.4%	369 14.1%	133 5.1%	227 8.7%	37 1.4%
17. My child has access to books, learning materials and other resources to support learning.	912 34.9%	1299 49.7%	188 7.2%	81 3.1%	98 3.7%	37 1.4%
18. My child has access to technology that supports learning (e.g., computers, laptops, chrome books, tablets, software, applications, etc.)	648 24.8%	1227 46.9%	301 11.5%	121 4.6%	277 10.6%	41 1.6%
19. My child's school provides parents with information regarding evaluation and assessment practices.	715 27.3%	1286 49.2%	355 13.6%	131 5.0%	87 3.3%	41 1.6%

	Strongly Agree	Agree	Disagree	Strongly Disagree	Don't Know	No response
20. There is a strong connection between the school, home and parish.	641 24.5%	1218 46.6%	360 13.8%	119 4.6%	250 9.6%	27 1.0%
21. There are opportunities for parents to attend information sessions and get involved in the life of the school.	902 34.5%	1391 53.2%	150 5.7%	63 2.4%	88 3.4%	21 0.8%
22. I know about the Catholic School Parent Council (CSPC) at the school.	883 33.8%	1382 52.8%	131 5.0%	41 1.6%	157 6.0%	21 0.8%
23. My child's school talks to me about factors that affect my child's education.	574 22.0%	1197 45.8%	500 19.1%	146 5.6%	159 6.1%	39 1.5%
24. Our school regularly provides communications in a variety of formats (newsletters, twitter, email, website, SynreVoice in secondary schools, etc.)	1100 42.1%	1204 46.0%	168 6.4%	81 3.1%	30 1.1%	32 1.2%
25. I know about the Board's communications to parents available through the TCDSB website (e.g., the Director's Voice, Highlights from the Board, and Committee Meetings).	560 21.4%	1192 45.6%	380 14.5%	120 4.6%	316 12.1%	47 1.8%
26. My child's school provides adequate notification about school events and activities.	1013 38.7%	1229 47.0%	244 9.3%	100 3.8%	8 0.3%	21 0.8%
27. Translations of materials are available for parents whose first language is not English.	324 12.4%	558 21.3%	121 4.6%	64 2.4%	1515 57.9%	33 1.3%
28. Open and timely communication occurs between parents and the school.	760 29.1%	1327 50.7%	310 11.9%	139 5.3%	53 2.0%	26 1.0%
29. At my child's school, parents have the opportunity to provide feedback and input.	709 27.1%	1194 45.7%	304 11.6%	143 5.5%	230 8.8%	35 1.3%

30. Do you know the name of the Superintendent of your child's school?

	Frequency	Percent
Yes	1204	46.0
No	962	36.8
Never needed to know	409	15.6
No response	40	1.5

31. In the past year, have you had the opportunity to see or meet the Superintendent of your child's school? (E.g., visiting classrooms, or at a school event such as, school Mass, community barbecue, CSPC meeting, curriculum night, school production/concert, etc.)

	Frequency	Percent
Yes	692	26.5
No	1493	57.1
I have not attended	378	14.5
No response	52	2.0

32. In the past year, have you contacted the school Superintendent to ask any questions and/or present concerns?		32i. If you answered "yes", were you contacted in a timely manner? (2 business days) (n=324)		32ii. Through your communication, were your questions and/or concerns addressed in a professional manner? (n=324)			32iii. Was the matter resolved? (n=324)	
Yes	No	Yes	No	Yes	No	Issue/Concern not addressed	Yes	No
324 12.4%	2215 84.7%	196 60.5%	120 37.0%	189 58.3%	50 15.4%	78 24.1%	144 44.4%	166 51.2%

33a. In the past year have you had any communication with other members of the Senior team: Director of Education		33ai. If you answered "yes", were you contacted in a timely manner? (2 business days) (n=107)		33aii. Through your communication, were your questions and/or concerns addressed in a professional manner? (n=107)			33aiii. Was the matter resolved? (n=107)	
Yes	No	Yes	No	Yes	No	Issue/Concern not addressed	Yes	No
107 4.1%	2359 90.2%	66 61.7%	33 30.8%	59 55.1%	16 15.0%	21 19.6%	52 48.6%	43 40.2%

33b. In the past year have you had any communication with other members of the Senior team: Associate Director of Education, Academic Affairs		33bi. If you answered "yes", were you contacted in a timely manner? (2 business days) (n=34)		33bii. Through your communication, were your questions and/or concerns addressed in a professional manner? (n=34)			33biii. Was the matter resolved? (n=34)	
Yes	No	Yes	No	Yes	No	Issue/Concern not addressed	Yes	No
34 1.3%	2370 90.6%	21 61.8%	7 20.6%	21 61.8%	7 20.6%	1 2.9%	19 55.9%	8 23.5%

33c. In the past year have you had any communication with other members of the Senior team: Associate Director of Planning and Facilities		33ci. If you answered "yes", were you contacted in a timely manner? (2 business days) (n=48)		33cii. Through your communication, were your questions and/or concerns addressed in a professional manner? (n=48)			33ciii. Was the matter resolved? (n=48)	
Yes	No	Yes	No	Yes	No	Issue/Concern not addressed	Yes	No
48 1.8%	2360 90.2%	26 54.2%	17 35.4%	28 58.3%	8 16.7%	8 16.7%	26 54.2%	18 37.5%

33d. In the past year have you had any communication with other members of the Senior team: Chief Financial Officer		33di. If you answered "yes", were you contacted in a timely manner? (2 business days) (n=13)		33dii. Through your communication, were your questions and/or concerns addressed in a professional manner? (n=13)			33diii. Was the matter resolved? (n=13)	
Yes	No	Yes	No	Yes	No	Issue/Concern not addressed	Yes	No
13 0.5%	2397 91.7%	10 76.9%	1 7.7%	9 69.2%	2 15.4%	1 7.7%	8 61.5%	3 23.1%

33e. In the past year have you had any communication with other members of the Senior team: Legal Counsel		33ei. If you answered "yes", were you contacted in a timely manner? (2 business days) (n=26)		33eii. Through your communication, were your questions and/or concerns addressed in a professional manner? (n=26)			33eiii. Was the matter resolved? (n=26)	
Yes	No	Yes	No	Yes	No	Issue/Concern not addressed	Yes	No
26 1.0%	2377 90.9%	16 61.5%	6 23.1%	16 61.5%	2 7.7%	3 11.5%	16 61.5%	4 15.4%

33f. In the past year have you had any communication with other members of the Senior team: Other Superintendents		33fi. If you answered "yes", were you contacted in a timely manner? (2 business days) (n=146)		33fii. Through your communication, were your questions and/or concerns addressed in a professional manner? (n=146)			33fiii. Was the matter resolved? (n=146)	
Yes	No	Yes	No	Yes	No	Issue/Concern not addressed	Yes	No
146 5.6%	2255 86.2%	104 71.2%	34 23.3%	98 67.1%	17 11.6%	21 14.4%	95 65.1%	42 28.8%