

Parent/Guardian Voice Survey 2019

Dear Parent/Guardian,

We are inviting you to provide feedback about your child’s school and overall satisfaction with the Toronto Catholic District School Board (TCDSB) by answering the following survey questions. We will use the information to tell us about those areas we are doing well and those areas where we need to improve. The survey will be available between **June 3 to June 14, 2019**, and should only take about 15 minutes to complete.

Please complete a survey for only **one child per school**. If you have children in more than one school, you are welcome to complete one survey per school.

All data will be confidential and anonymous. Responses will be summarized and reported at the Board level. Thank you.

a. Which school does your child attend?

SCHOOL NAME: **drop down menu**

b. My child is in grade: **(MYSP A1.3 – Next Steps: separate elementary and secondary responses)**

JK-Grade 3 Grade 4-6 Grade 7-8 Grade 9-12

c. **My child is identified as special needs and receives special education based on Ministry exceptionalality. (Linda / Dan)**

Yes No

d. **If YES, what is the exceptionality? Include list of exceptionalities.**

e. How many children do you have attending this school?

1 2 3 4 5 more than 5

Looking at your child’s school as a whole, how much do you agree or disagree with the following? **(Scale is as follows... This will be formatted)**

Strongly Agree	Agree	Disagree	Strongly Disagree	Don’t Know
-----------------------	--------------	-----------------	--------------------------	-------------------

LIVING OUR CATHOLIC VALUES

1. My child’s school promotes Catholic values and practices. **(BLIP A)**

2. ~~My child talks to me about the Ontario Catholic School Graduate Expectations learned at school.~~
My child’s school teaches to a curriculum that is rooted and informed by the Ontario Catholic School Graduate Expectations.

3. I feel my child is growing in faith and how to live it.

4. My child’s school is working closely with the parish. **(BLIP A, MYSP A1.3)**

WELCOMING SCHOOL ENVIRONMENT

5. My child enjoys attending school.

6. My child’s school is a welcoming place in which to learn. **(BLIP D)**

7. I feel welcomed in my child's school.
8. My child feels safe at school. (BLIP D)
9. My child's school is responsive to the needs of children from all cultural backgrounds and abilities.

STUDENT ACHIEVEMENT & WELL-BEING

10. There are high expectations for my child to achieve in literacy, numeracy, and all other subjects.
11. My child's learning needs are met at school. (MYSP B4.2)
12. My child's school provides useful information to me regarding his/her achievement and well-being.
13. The school engages my child in activities that support learning in literacy and numeracy, including assessments such as Education Quality Accountability Office (EQAO).
14. The school engages my child in activities that supports learning in all other subject areas.
15. My child's school promotes practices that supports the spiritual, social, physical and mental well-being of students. (MYSP B4.2)
16. I have seen evidence of classroom strategies that support my child's learning (e.g., learning goals, success criteria). (MYSP B2.4)
17. My child has access to books, learning materials and other resources to support learning.
18. My child has access to technology that supports learning (e.g., computers, laptops, chrome books, tablets, software, applications, etc.)
19. My child's school provides parents with information regarding evaluation and assessment practices. (MYSP B2.4)

HOME, SCHOOL, PARISH AND COMMUNITY PARTNERSHIPS

20. There is a strong connection between the school, home and parish. (BLIP A, MYSP A1.3)
21. There are opportunities for parents to attend information sessions and get involved in the life of the school.
22. I know about the Catholic School Parent Council (CSPC) at the school.
23. My child's school talks to me about factors that affect my child's education.
24. Our school regularly provides communications in a variety of formats (newsletters, twitter, email, website, Synrevoice/SchoolMessenger in secondary schools etc.).
25. I know about the Board's communications to parents available through the TCDSB website (e.g., the <i>Director's Voice</i> , <i>Highlights from the Board</i> , and Committee Meetings).

SERVICE EXCELLENCE

26. My child's school provides adequate notification about school events and activities.
27. Open and timely communication occurs between parents and the school.
28. At my child's school, parents have the opportunity to provide feedback and input.
29. I am satisfied with the amount of communication I receive from my child's school.

~~Translations of materials are available for parents whose first language is not English.~~

30. a) Are you comfortable communicating with your child's school in the English language?

Yes No

b) If NO, are translations of school communications available to you?

Yes No Don't know

~~30. Do you know the name of the Superintendent of your child's school?~~

~~Yes No Never needed to know~~

31. Do you know the role of the Superintendent of your child's school?
 Yes No

Shazia / Dan – Q31 - is this what you had in mind? Do we want to add a Q on SO accessibility or is Q32 sufficient?

32. In the past year, have you had an opportunity to see or meet the Superintendent of your child's school? (e.g., visiting classrooms, or at a school event such as, school Mass, community barbecue, CSPC meeting, curriculum night, school production/concert, etc.).
 Yes No I have not attended

33. In the past year, have you contacted the school Superintendent to ask any questions and/or present concerns? Yes No **[If you answered NO, skip to question 33] (MYSP C5.2)**

- i. If you answered "yes", were you contacted in a timely manner? (2 business days)
 Yes No
- ii. Through your communication, were your questions and/or concerns addressed in a professional manner?
 Yes No The issue/concern was not addressed
- iii. Was the matter resolved? Yes No

34. In the past year have you had any communication with other members of the **Senior team**:

a) Director of Education? Yes No **[If you answered NO, skip to question b]**

- i. If you answered "yes", were you contacted in a timely manner? (2 business days)
 Yes No
- ii. Through your communication, were your questions and/or concerns addressed in a professional manner? Yes No The issue/concern was not addressed.
- iii. Was the matter resolved? Yes No

b) Associate Director of Education, Academic Affairs? Yes No **[If you answered NO, skip to question c]**

- i. If you answered "yes", were you contacted in a timely manner? (2 business days)
 Yes No
- ii. Through your communication, were your questions and/or concerns addressed in a professional manner? Yes No The issue/concern was not addressed.
- iii. Was the matter resolved? Yes No

c) Associate Director of Planning and Facilities/Chief Financial Officer? Yes No
[If you answered NO, skip to question d]

- i. If you answered “yes”, were you contacted in a timely manner? (2 business days)
 Yes No
- ii. Through your communication, were your questions and/or concerns addressed in a professional manner? Yes No The issue/concern was not addressed.
- iii. Was the matter resolved? Yes No

d) Legal Counsel? Yes No **[If you answered NO, skip to question f]**

- i. If you answered “yes”, were you contacted in a timely manner? (2 business days)
 Yes No
- ii. Through your communication, were your questions and/or concerns addressed in a professional manner? Yes No The issue/concern was not addressed.
- iii. Was the matter resolved? Yes No

e) Other Superintendents? (Business Services, Equity & Indigenous Education, Facilities & Operations, Human Resources, Planning, Curriculum & Learning, Student Success, Special Education, Safe Schools) Yes No **[If you answered NO, skip to question 34]**

- i. If you answered “yes”, were you contacted in a timely manner? (2 business days)
 Yes No
- ii. Through your communication, were your questions and/or concerns addressed in a professional manner? Yes No The issue/concern was not addressed.
- iii. Was the matter resolved? Yes No

35. Please include any additional comments below:

Thank you for taking the time to complete this survey. Your input is greatly appreciated.