

PARENT/GUARDIAN VOICE

Summary of Results

N = 3405

Responses received:

	Frequency	Percent
Electronically	3043	89.4%
On paper	362	10.6%

Area

SO Area	Frequency	Percent
1	356	10.5%
2	554	16.3%
3	538	15.8%
4	462	13.6%
5	456	13.4%
6	341	10.0%
7	196	5.8%
8	466	13.7%
Unknown	27	0.8%

My child is in grade:

	Frequency	Percent
JK – Grade 3	1595	46.8%
Grade 4 – 6	885	26.0%
Grade 7-8	478	14.0%
Grade 9-12	421	12.4%
No response	26	0.8%

How many children do you have attending this school?

	Frequency	Percent
1	2100	61.7%
2	1074	31.5%
3	153	4.5%
4	18	0.5%
5	1	0.0%
5 or more	1	0.0%
No response	58	1.7%

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	Strongly Agree	Agree	Disagree	Strongly Disagree	Don't Know	No response
1. My child's school promotes Catholic values and practices.	50.1%	42.3%	3.3%	1.9%	2.0%	0.3%
2. My child is aware of the Ontario Catholic School Graduate Expectations.	24.3%	37.3%	11.0%	4.1%	22.7%	0.6%
3. I feel my child is growing in faith and how to live it.	37.5%	51.6%	5.8%	2.3%	2.5%	0.4%
4. My child's school is working closely with the parish.	34.1%	42.4%	7.3%	2.8%	12.6%	0.8%
5. My child enjoys attending school.	48.8%	41.1%	6.1%	2.7%	0.6%	0.6%
6. My child's school is a welcoming place in which to learn.	47.4%	42.4%	5.7%	2.9%	0.9%	0.7%
7. I feel welcomed in my child's school.	47.2%	42.0%	5.8%	3.1%	1.3%	0.6%
8. My child feels safe at school.	45.1%	44.5%	5.4%	2.6%	1.6%	0.8%
9. My child's school is responsive to the needs of children from all cultural backgrounds and abilities.	38.2%	42.0%	5.4%	4.3%	9.5%	0.6%
10. There are high expectations for students to achieve in literacy, numeracy and all other subjects.	32.5%	49.5%	9.0%	3.9%	4.2%	0.9%
11. My child's learning needs are met at school.	29.3%	49.3%	12.7%	5.7%	2.2%	0.8%
12. My child's school provides useful information to me regarding his/her achievement and well-being.	31.8%	48.5%	12.1%	5.4%	1.5%	0.8%
13. The school engages my child in activities that support learning in literacy and numeracy including assessments such as Education Quality Accountability Office (EQAO).	33.2%	49.6%	5.5%	3.2%	7.4%	1.1%
14. The school engages my child in activities that support learning in all other subject areas.	30.6%	49.3%	8.7%	3.8%	5.9%	1.6%
15. My child's school supports the spiritual, social, physical and mental well-being of students.	33.5%	49.0%	7.6%	4.2%	4.6%	1.1%
16. I have seen evidence of classroom strategies that support my child's learning (e.g., learning goals; success criteria).	29.9%	43.1%	12.6%	5.4%	7.8%	1.1%
17. My child has access to books, learning materials and other resources to support learning.	35.0%	50.3%	6.7%	3.3%	3.6%	1.2%
18. My child has access to technology that supports learning (e.g., computers, laptops, chrome books, tablets, software, applications, etc.)	26.3%	46.8%	10.7%	4.0%	11.0%	1.2%
19. My child's school provides parents with information regarding evaluation and assessment practices.	30.2%	47.4%	13.2%	5.0%	3.1%	1.1%

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	Strongly Agree	Agree	Disagree	Strongly Disagree	Don't Know	No response
20. There is a strong connection between the school, home and parish.	26.0%	46.0%	14.3%	4.3%	8.5%	0.9%
21. There are opportunities for parents to attend information sessions and get involved in the life of the school.	35.4%	51.9%	6.7%	1.8%	3.4%	0.9%
22. I know about the Catholic School Parent Council (CSPC) at the school.	34.7%	52.6%	4.4%	1.0%	6.1%	1.3%
23. My child's school talks to me about factors that affect my child's education.	24.9%	46.8%	16.9%	5.2%	4.7%	1.5%
24. Our school regularly provides communications in a variety of formats (newsletters, twitter, email, website, SynreVoice/School Messenger, etc.)	47.2%	43.8%	4.3%	2.2%	1.0%	1.7%
25. I know about the Board's communications to parents available through the TCDSB website (e.g., the <i>Director's Voice</i> , <i>Highlights from the Board</i> , and <i>Committee Meetings</i>).	27.0%	48.2%	11.1%	2.9%	9.1%	1.7%
26. My child's school provides adequate communication about school events and activities.	44.1%	45.3%	5.9%	2.8%	0.8%	1.1%
27. Open and timely communication occurs between parents and the school.	36.6%	43.9%	11.7%	4.6%	1.7%	1.5%
28. At my child's school, parents have the opportunity to provide feedback and input.	31.4%	43.7%	12.1%	5.1%	6.3%	1.4%

29. a) Are you comfortable communicating with your child's school in the English language?

	Frequency	Percent
Yes	3330	97.8%
No	45	1.3%
No response	30	0.9%

29. b) If NO, are translations of school communications available to you? (n=45)

	Frequency	Percent
Yes	15	33.3%
No	13	28.9%
Don't know	13	28.9%
No response	4	8.9%

30. Do you know the name of the Superintendent of your child's school?

	Frequency	Percent
Yes	1629	47.8%
No	1221	35.9%
Never needed to know	488	14.3%
No response	67	2.0%

31. In the past year, have you had the opportunity to see or meet the Superintendent of your child's school? (E.g., visiting classrooms, or at a school event such as, school Mass, community barbecue, CSPC meeting, curriculum night, school production/concert, etc.)

	Frequency	Percent
Yes	971	28.5%
No	1854	54.4%
I have not attended	518	15.2%
No response	62	1.8%

32. In the past year, have you contacted the school Superintendent to ask any questions and/or present concerns?		32i. If you answered "yes", were you contacted in a timely manner? (2 business days) (n=472)		32ii. Through your communication, were your questions and/or concerns addressed in a professional manner? (n=472)			32iii. Was the matter resolved? (n=472)	
Yes	No	Yes	No	Yes	No	Issue/Concern not addressed	Yes	No
472 13.8%	2865 84.1%	296 62.7%	152 32.2%	279 59.1%	78 16.5%	93 19.7%	248 52.5%	189 40.0%

33a. In the past year have you had any communication with other members of the Senior team: Director of Education		33ai. If you answered "yes", were you contacted in a timely manner? (2 business days) (n=175)		33aii. Through your communication, were your questions and/or concerns addressed in a professional manner? (n=175)			33aiii. Was the matter resolved? (n=175)	
Yes	No	Yes	No	Yes	No	Issue/Concern not addressed	Yes	No
175 5.1%	3000 88.1%	120 68.6%	39 22.3%	119 68.0%	20 11.4%	23 13.1%	100 57.1%	59 33.7%

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33b. In the past year have you had any communication with other members of the Senior team: Associate Director of Education, Academic Affairs		33bi. If you answered "yes", were you contacted in a timely manner? (2 business days) (n=70)		33bii. Through your communication, were your questions and/or concerns addressed in a professional manner? (n=70)			33biii. Was the matter resolved? (n=70)	
Yes	No	Yes	No	Yes	No	Issue/Concern not addressed	Yes	No
70 2.1%	2958 86.9%	51 72.9%	13 18.6%	54 77.1%	5 7.1%	7 10.0%	46 65.7%	19 27.1%

33c. In the past year have you had any communication with other members of the Senior team: Associate Director of Facilities, Business and Community Development/Chief Financial Officer		33ci. If you answered "yes", were you contacted in a timely manner? (2 business days) (n=46)		33cii. Through your communication, were your questions and/or concerns addressed in a professional manner? (n=46)			33ciii. Was the matter resolved? (n=46)	
Yes	No	Yes	No	Yes	No	Issue/Concern not addressed	Yes	No
46 1.4%	2988 87.8%	33 71.7%	6 13.0%	31 67.4%	5 10.9%	4 8.7%	29 63.0%	10 21.7%

33d. In the past year have you had any communication with other members of the Senior team: Legal Counsel		33di. If you answered "yes", were you contacted in a timely manner? (2 business days) (n=38)		33dii. Through your communication, were your questions and/or concerns addressed in a professional manner? (n=38)			33diii. Was the matter resolved? (n=38)	
Yes	No	Yes	No	Yes	No	Issue/Concern not addressed	Yes	No
38 1.1%	2964 87.0%	27 71.1%	7 18.4%	25 65.8%	5 13.2%	4 10.5%	26 68.4%	7 18.4%

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33e. In the past year have you had any communication with other members of the Senior team: Other Superintendents		33di. If you answered "yes", were you contacted in a timely manner? (2 business days) (n=155)		33dii. Through your communication, were your questions and/or concerns addressed in a professional manner? (n=155)			33diii. Was the matter resolved? (n=155)	
Yes	No	Yes	No	Yes	No	Issue/ Concern not addressed	Yes	No
155 4.6%	2889 84.8%	117 75.5%	26 16.8%	120 77.4%	12 7.7%	12 7.7%	106 68.4%	36 23.2%