

ANNUAL PARENT/GUARDIAN VOICE 2020 Summary of Results

N = 6266

Area

	Frequency	Percent
1	779	12.4%
2	1108	17.7%
3	858	13.7%
4	912	14.6%
5	543	8.7%
6	695	11.1%
7	530	8.5%
8	772	12.3%
Unknown	69	1.1%

Ward

	Frequency	Percent
1	219	3.5%
2	652	10.4%
3	386	6.2%
4	715	11.4%
5	986	15.7%
6	292	4.7%
7	461	7.4%
8	431	6.9%
9	353	5.6%
10	342	5.5%
11	819	13.1%
12	546	8.7%
Unknown	64	1.0%

My child is in grade:

	Frequency	Percent
JK – Grade 3	2179	34.8%
Grade 4 – 6	1607	25.6%
Grade 7-8	1128	18.0%
Grade 9-12	1326	21.2%
No response	26	0.4%

How many children do you have attending this school?

	Frequency	Percent
1	4082	65.1%
2	1834	29.3%
3	292	4.7%
4	24	0.4%
5	5	0.1%
5 or more	5	0.1%
No response	24	0.4%

	Strongly Agree	Agree	Disagree	Strongly Disagree	Don't Know	No response
1. My child's school promotes Catholic values and practices.	51.8%	44.0%	1.7%	1.0%	1.5%	0.1%
2. My child is aware of the Ontario Catholic School Graduate Expectations.	27.3%	42.3%	8.6%	2.8%	18.4%	0.6%
3. I feel my child is growing in faith and how to live it.	36.9%	54.9%	3.8%	1.0%	2.9%	0.5%
4. My child's school is working closely with the parish.	33.0%	48.1%	5.2%	1.5%	11.7%	0.6%
5. My child enjoys attending school.	49.1%	43.9%	4.7%	1.3%	0.5%	0.5%
6. My child's school is a welcoming place in which to learn.	48.1%	45.6%	3.2%	1.1%	1.3%	0.6%
7. I feel welcomed in my child's school.	47.0%	45.0%	4.1%	1.5%	1.7%	0.7%
8. My child feels safe at school.	43.5%	48.5%	4.0%	1.3%	1.9%	0.9%
9. My child's school is responsive to the needs of children from all cultural backgrounds and abilities.	37.3%	46.5%	4.5%	1.8%	9.1%	0.8%
10. There are high expectations for students to achieve in literacy, numeracy and all other subjects.	33.1%	54.0%	7.2%	1.9%	3.2%	0.6%
11. My child's learning needs are met at school.	29.0%	54.3%	11.4%	2.7%	2.1%	0.5%
12. My child's school provides useful information to me regarding his/her achievement and well-being.	32.7%	52.5%	10.6%	2.1%	1.2%	0.7%

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	Strongly Agree	Agree	Disagree	Strongly Disagree	Don't Know	No response
13. The school engages my child in activities that support learning in literacy and numeracy including assessments such as Education Quality Accountability Office (EQAO).	31.4%	52.8%	5.4%	1.4%	8.0%	0.9%
14. The school engages my child in activities that support learning in all other subject areas.	30.5%	54.5%	7.6%	1.6%	4.9%	0.9%
15. My child's school supports the spiritual, social, physical and mental well-being of students.	34.0%	53.0%	6.3%	1.8%	4.1%	0.9%
16. I have seen evidence of classroom strategies that support my child's learning (e.g., learning goals; success criteria).	29.4%	49.0%	10.9%	2.5%	7.2%	1.0%
17. My child has access to books, learning materials and other resources to support learning.	35.4%	53.6%	5.3%	1.9%	2.7%	1.2%
18. My child has access to technology that supports learning (e.g., computers, laptops, chrome books, tablets, software, applications, etc.)	30.6%	49.2%	7.9%	3.3%	8.0%	1.0%
19. My child's school provides parents with information regarding evaluation and assessment practices.	32.0%	52.6%	9.7%	2.4%	2.4%	0.9%
20. There is a strong connection between the school, home and parish.	26.0%	50.7%	10.9%	2.4%	9.3%	0.7%
21. There are opportunities for parents to attend information sessions and get involved in the life of the school.	32.9%	57.1%	4.4%	1.0%	3.9%	0.7%
22. I know about the Catholic School Parent Council (CSPC) at the school.	29.4%	57.9%	4.3%	0.8%	6.7%	0.8%
23. My child's school talks to me about factors that affect my child's education.	25.6%	53.4%	13.8%	2.7%	3.8%	0.8%
24. Our school regularly provides communications in a variety of formats (newsletters, twitter, email, website, SynreVoice/School Messenger, etc.)	46.3%	48.3%	3.0%	0.9%	0.6%	0.8%
25. I know about the Board's communications to parents available through the TCDSB website (e.g., the <i>Director's Voice</i> , <i>Highlights from the Board</i> , and <i>Committee Meetings</i>).	33.1%	55.0%	4.6%	1.0%	5.3%	1.1%
26. My child's school provides adequate communication about school events and activities.	40.1%	51.5%	5.8%	1.4%	0.9%	0.5%
27. Open and timely communication occurs between parents and the school.	35.2%	51.3%	8.9%	2.2%	1.9%	0.7%

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	Strongly Agree	Agree	Disagree	Strongly Disagree	Don't Know	No response
28. At my child's school, parents have the opportunity to provide feedback and input.	31.1%	49.8%	8.7%	2.9%	6.5%	0.9%

29. a) Are you comfortable communicating with your child's school in the English language?

	Frequency	Percent
Yes	6122	97.7%
No	111	1.8%
No response	33	0.5%

29. b) If NO, are translations of school communications available to you? (n=111)

	Frequency	Percent
Yes	34	30.6%
No	42	37.8%
Don't know	25	22.5%
No response	10	9.0%

30. Do you know the name of the Superintendent of your child's school?

	Frequency	Percent
Yes	2829	45.1%
No	2388	38.1%
Never needed to know	991	15.8%
No response	58	0.9%

31. Before the schools were closed because of the COVID-19 pandemic, did you have an opportunity to see or meet the Superintendent of your child's school? (E.g., visiting classrooms, or at a school event such as, school Mass, community barbecue, CSPC meeting, curriculum night, school production/concert, etc.)

	Frequency	Percent
Yes	1593	25.4%
No	3754	59.9%
I have not attended	873	13.9%
No response	46	0.7%

32. In the past year, have you contacted the school Superintendent to ask any questions and/or present concerns?		32i. If you answered "yes", were you contacted in a timely manner? (2 business days) (n=788)		32ii. Through your communication, were your questions and/or concerns addressed in a professional manner? (n=788)			32iii. Was the matter resolved? (n=788)	
Yes	No	Yes	No	Yes	No	Issue/Concern not addressed	Yes	No
788 12.6%	5427 86.6%	571 72.5%	184 23.4%	565 71.7%	102 12.9%	99 12.6%	539 68.4%	227 28.8%

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33a. In the past year have you had any communication with other members of the Senior team: Director of Education		33ai. If you answered "yes", were you contacted in a timely manner? (2 business days) (n=318)		33aii. Through your communication, were your questions and/or concerns addressed in a professional manner? (n=318)			33aiii. Was the matter resolved? (n=318)	
Yes	No	Yes	No	Yes	No	Issue/Concern not addressed	Yes	No
318 5.1%	5478 87.4%	250 78.6%	44 13.8%	246 77.4%	34 10.7%	26 8.2%	233 73.3%	66 20.8%

33b. In the past year have you had any communication with other members of the Senior team: Associate Director of Education, Academic Affairs		33bi. If you answered "yes", were you contacted in a timely manner? (2 business days) (n=127)		33bii. Through your communication, were your questions and/or concerns addressed in a professional manner? (n=127)			33biii. Was the matter resolved? (n=127)	
Yes	No	Yes	No	Yes	No	Issue/Concern not addressed	Yes	No
127 2.0%	5312 84.8%	98 77.2%	14 11.0%	103 81.1%	5 3.9%	5 3.9%	94 74.0%	17 13.4%

33c. In the past year have you had any communication with other members of the Senior team: Associate Director of Facilities, Business and Community Development/Chief Financial Officer		33ci. If you answered "yes", were you contacted in a timely manner? (2 business days) (n=88)		33cii. Through your communication, were your questions and/or concerns addressed in a professional manner? (n=88)			33ciii. Was the matter resolved? (n=88)	
Yes	No	Yes	No	Yes	No	Issue/Concern not addressed	Yes	No
88 1.4%	5365 85.6%	60 68.2%	13 14.8%	66 75.0%	4 4.5%	4 4.5%	63 71.6%	13 14.8%

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33d. In the past year have you had any communication with other members of the Senior team: Legal Counsel		33di. If you answered "yes", were you contacted in a timely manner? (2 business days) (n=86)		33dii. Through your communication, were your questions and/or concerns addressed in a professional manner? (n=86)			33diii. Was the matter resolved? (n=86)	
Yes	No	Yes	No	Yes	No	Issue/Concern not addressed	Yes	No
86 1.4%	5342 85.3%	67 77.9%	11 12.8%	70 81.4%	4 4.7%	4 4.7%	69 80.2%	7 8.1%

33e. In the past year have you had any communication with other members of the Senior team: Other Superintendents		33ei. If you answered "yes", were you contacted in a timely manner? (2 business days) (n=283)		33eii. Through your communication, were your questions and/or concerns addressed in a professional manner? (n=283)			33eiii. Was the matter resolved? (n=283)	
Yes	No	Yes	No	Yes	No	Issue/Concern not addressed	Yes	No
283 4.5%	5222 83.3%	221 78.1%	45 15.9%	231 81.6%	17 6.0%	22 7.8%	206 72.8%	60 21.2%