

Community Engagement & Mobilization Plan Update to

Toronto Board of Health

May 10, 2021



Plan Implementation



Immediate scaling up

All 155 agencies are immediately scaling up EXISTING activities and completing their work plans. Ambassador outreach underway.



Planning

Co-development, planning sessions and various training underway with agencies concurrent to scaling up activities.



Full implementation

On track for full implementation of outreach program in May with 280 ambassadors across Toronto

Particular focus on hotspot neighbourhoods, highdensity towers, low-income neighbourhoods, and highrisk population groups.

Equity-deserving focus populations

Uninsured

People experiencing homelessness

LGBTQ2S

Latin Hispanic

Youth

Black

People with Disabilities

South Asians

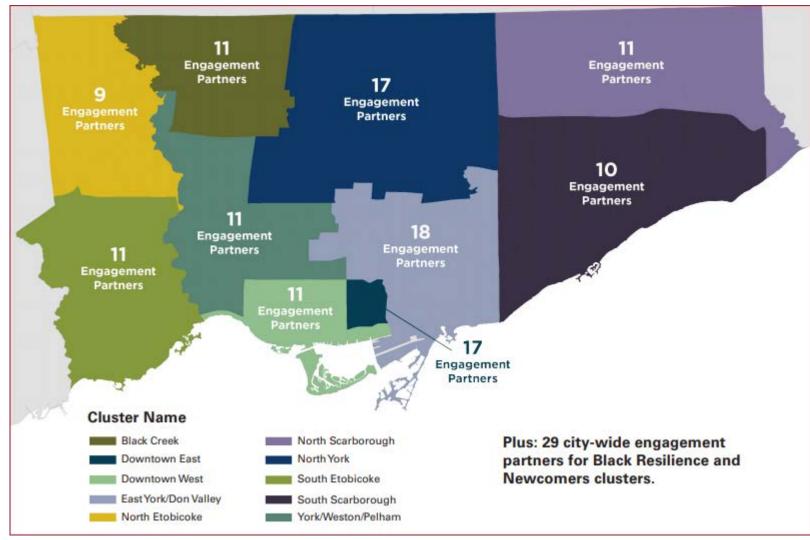
Targeted
Equity
Approach for
Universal
Impacts

Indigenous

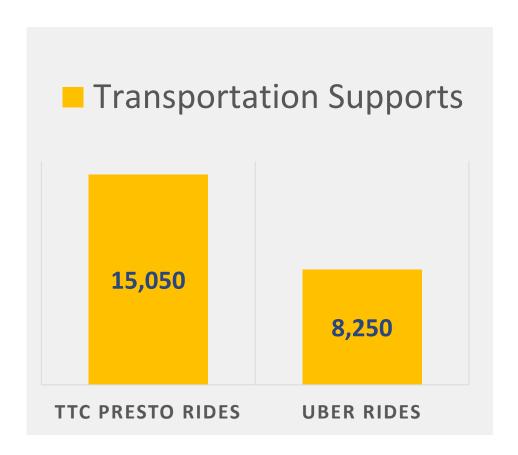
Increasing Immunization Take Up

Vaccine Engagement Teams established in each of the City's ten geographic clusters, representing 140 neighbourhoods.

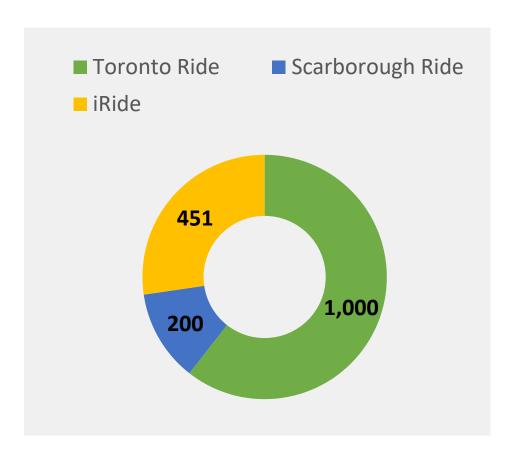
Each Team is made up of a number of local community agencies that will conduct outreach and provide support to residents.



Equity Transportation Plan



Total free rides available in hotspots to alleviate transportation barriers for those who can't afford to get to vaccine appointments.



Total to date free assisted rides to and from vaccine appointments for frail seniors, people with disabilities and immunocompromised individuals.

Councillor Office Engagement



Engagement with
Councillors Offices to
mobilize residents to get
immunized

Utilizing ward office and City resources to get key messages out to residents and increase vaccine uptake in each ward

- Ward Mobilization leads being convened weekly
- Ward maps with postal code, hotspot and cluster details distributed
- Immunization webpage developed and distributed
- RFP for support of city-wide and ward-wide teletown halls, voice and text message broadcasts, phone banking and email blasts

ENGAGEMENT SUPPORTS SYSTEM

TOWN HALLS WITH AMOH DATA REVIEW
TO SUPPORT
PLANNING

155 VACCINE ENGAGEMENT TEAMS

MONTHLY REPORTS & MEETINGS

PROJECT TEAM

TRAINING BY BEHAVIOURAL SCIENTISTS

AMBASSADOR HANDBOOK

AMBASSADOR TRAINING

COMMUNICATIONS MATERIALS

280 VACCINE ENAGEMENT AMBASSADORS

VACCINE EQUITY LEADS

COMMUNITY HEALTH OFFICERS

CLUSTER COORDINATORS

Highlighted Progress to April 31st

90,521

RESIDENT OUTREACH

Total # of residents outreached through different channels (phone calls, town halls)

100%

PEOPLE WTH DISABILITIES

People with disabilities in congregate settings vaccinated over 3 weeks

641

UNINSURED TORONTONIANS

Uninsured supported for vaccine registration over 2 weeks

\$5.5M

FUNDING

Funding to 155 community organizations across Toronto

14+

EQUITY INITAITIVES LAUNCHED

Black Scientist Task Force,
Accessibility Task Force, Indigenous
outreach, Grant Program,
Transportation Supports, Toolkits,
Training by behavioural scientists etc.

\$540,000

Donations

Uber Canada, Sun Life Financial, Intact Insurance, Anti-Racism Directorate

Let's get back

