

ANNUAL PARENT/GUARDIAN VOICE 2021 Summary of Results

N = 7,276

Ward	Frequency	Percent
1	271	4%
2	742	10%
3	396	5%
4	827	11%
5	967	13%
6	334	5%
7	367	5%
8	410	6%
9	389	5%
10	384	5%
11	773	11%
12	557	8%
Virtual School	607	8%
No response	252	4%

A. Nurturing Our Catholic Community

	Strongly Agree or Agree	Disagree or Strongly Disagree	Don't Know	No response
1. My child's school promotes Catholic values and practices	91%	6%	2%	1%
2. My child's school is working closely with the parish	66%	13%	19%	2%
3. There is a strong connection between the school, home and parish	70%	19%	10%	1%

B. School Climate

	Strongly Agree or Agree	Disagree or Strongly Disagree	Don't Know	No response
4. My child's school is a welcoming place in which to learn.	92%	6%	1%	1%
5. My child feels safe at school.	91%	5%	2%	2%
6. My child's school is responsive to the needs of children from all cultural backgrounds and abilities.	84%	8%	6%	2%

C. Supporting Learning

	Strongly Agree or Agree	Disagree or Strongly Disagree	Don't Know	No response
7. There are high expectations for my child to achieve in literacy, numeracy, and all other subjects.	87%	10%	2%	1%
8. My child's learning needs are met at school.	80%	18%	1%	1%
9. The school engages my child in activities that supports learning in all subject areas.	81%	15%	2%	1%
10. My child's school supports the spiritual, social, physical and mental well-being of students.	83%	13%	2%	2%
11. I have seen evidence of classroom strategies that support my child's learning (e.g., learning goals; success criteria).	78%	16%	5%	2%
12. My child has access to books/ebooks, learning materials and other resources to support learning.	86%	10%	2%	2%

D. Communication

	Strongly Agree or Agree	Disagree or Strongly Disagree	Don't Know	No response
13. My child's school provides parents with information regarding evaluation and assessment practices.	81%	15%	2%	2%
14. My child's school provides adequate communication about school events and activities.	91%	8%	1%	<1%
15. Open and timely communication occurs between parents and the school.	87%	11%	1%	1%

16. a) Are you comfortable communicating with your child's school in the English language?

	Percent
Yes	99%
No	1%

b) If NO, are translations of school communications available to you? (n=107)

	Percent
Yes	28%
No	27%
Don't know	40%
No response	5%

Effective communication is essential for building Board-school-family partnerships. Please rank in order of preference, each platform or tool you like to receive important information (1 being the most preferred and 4 being the least preferred):

	Percent that rank as:		
	#1 Most preferred	#4 Least preferred	No response
School Newsletter	46%	4%	11%
Social Media	9%	33%	11%
Board website	4%	35%	11%
SchoolMessenger	31%	16%	11%

E. Parent involvement

	Strongly Agree or Agree	Disagree or Strongly Disagree	Don't Know	No response
17. I know about the Catholic School Parent Council (CSPC) at the school	78%	10%	9%	3%
18. At my child's school, parents have the opportunity to provide feedback and input.	80%	14%	4%	2%

19. a) What is your level of engagement at school?

	Percent
Very engaged or engaged	45%
Somewhat engaged	35%
Not engaged	18%
No response	2%

b) How involved are you with the CSPC at your school?

	Percent
Very involved or involved	15%
Somewhat involved	25%
Not involved and not interested	34%
Not involved but would be interested in getting involved	24%
No response	1%

F. Contact with TCDSB Designated Executives

	Yes
20. In the past year, have you contacted the school Superintendent to ask any questions and/or present concerns?	24%
20i. If you answered "yes", were you contacted in a timely manner? (2 business days) (n=1751)	78%
20ii. Through your communication, were your questions and/or concerns addressed in a professional manner? (n=1751)	81%
20iii. Was the matter resolved? (n=1751)	76%
	Yes
21a. In the past year have you had any communication with other members of the Senior team: Director of Education?	7%
21ai. If you answered "yes", were you contacted in a timely manner? (2 business days) (n=533)	80%
21aii. Through your communication, were your questions and/or concerns addressed in a professional manner? (n=533)	80%
21aiii. Was the matter resolved? (n=533)	75%
	Yes
21b. In the past year have you had any communication with: Associate Director of Education, Academic Affairs?	3%
21bi. If you answered "yes", were you contacted in a timely manner? (2 business days) (n=200)	84%
21bii. Through your communication, were your questions and/or concerns addressed in a professional manner? (n=200)	84%
21biii. Was the matter resolved? (n=200)	84%
	Yes
21c. In the past year have you had any communication with: Associate Director of Facilities, Business and Community Development?	2%
21ci. If you answered "yes", were you contacted in a timely manner? (2 business days) (n=169)	78%
21cii. Through your communication, were your questions and/or concerns addressed in a professional manner? (n=169)	80%
21ciii. Was the matter resolved? (n=169)	82%
	Yes
21d. In the past year have you had any communication with: Legal Counsel?	2%
21di. If you answered "yes", were you contacted in a timely manner? (2 business days) (n=108)	76%
21dii. Through your communication, were your questions and/or concerns addressed in a professional manner? (n=108)	79%
21diii. Was the matter resolved? (n=108)	75%
	Yes
21e. In the past year have you had any communication with: Other Superintendents?	11%
21ei. If you answered "yes", were you contacted in a timely manner? (2 business days) (n=780)	82%
21eii. Through your communication, were your questions and/or concerns addressed in a professional manner? (n=780)	85%
21eiii. Was the matter resolved? (n=780)	81%