



ENHANCING PUBLIC CONFIDENCE

PRIORITY ACTION

To create enhanced, regular communication with all stakeholders we will:

| GOALS | EVIDENCE | MEASUREMENT TOOLS |
|--|--|--|
| Improve communication and consultation, that reflect the mission, vision and values of the board | <ul style="list-style-type: none"> • All relevant policies have outlined steps for stakeholders to access depending on their inquiry/issue. • Community Engagement policy and Handbook engage community members in decision-making processes • Delegations policy facilitates community and individual voice in decision-making process - delegations may be heard at any meeting of the Board of Trustees or Standing Committees pursuant to regulations of the policy. • Board to hold one public meeting annually to discuss potential partnership opportunities with the public and community organizations • Identifying potential partnership opportunities by recognizing how partners can enhance learning opportunities for students and staff and the board's real property | <ul style="list-style-type: none"> • Inquiries and outcomes are tracked and reported to Board according the rolling calendar of reports • Annual report of community engagement process as reported by staff to be reviewed by Board annually. • Trustees and Director to review delegation process every three years to ensure it is fair, equitable and supports the goals of the TCDSB MYSP. • Annual Report on the quantity and quality of partnerships and stakeholder feedback on the quality of the partnership |
| Ensure timely and sensitive responses to stakeholder questions and concerns. | | |
| Create opportunities for meaningful dialogue, feedback and input from the community; | | |
| Build and maintain community partnerships; | | |
| Ensure public accountability and transparency in all processes and policies; | | |
| Strive to ensure equitable treatment of all stakeholders. | | |

| | | |
|--|---|--|
| | <ul style="list-style-type: none"> • Board’s policy review, revision and development processes through public meetings at the Governance and Policy Committee • Consultation about policies with stakeholder groups including, parents, students (if applicable) unions, associations • Community review and input are available when policies/procedures posted on TCDSB website. | |
|--|---|--|

SENIOR STAFF RESPONSIBILITY: A Della Mora, P. Matthews, R. McGuckin

PRIORITY ACTION METRIC: Create enhanced, regular communication with all stakeholders

2014 MYSP Report Card

Stakeholder Survey:

In 2014, this metric indicated that the TCDSB was *approaching* criteria for the goals in this priority action.

Areas for Growth:

Continue to increase transparency and engagement of stakeholders across the system.

Grade: B

2016 Staff Assessment

Public consultations on a variety of areas have expanded using forms of consultation. Partnership development continues to expand.