



ENHANCING PUBLIC CONFIDENCE

PRIORITY ACTION

To create enhanced, regular communication with all stakeholders we will:

GOALS	EVIDENCE	MEASUREMENT TOOLS
Improve communication and consultation, that reflect the mission, vision and values of the board	<ul style="list-style-type: none"> All relevant policies have outlined steps for stakeholders to access depending on their inquiry/issue. 	<ul style="list-style-type: none"> Inquiries and outcomes are tracked and reported to Board according the rolling calendar of reports
Ensure timely and sensitive responses to stakeholder questions and concerns.	<ul style="list-style-type: none"> Community Engagement policy and Handbook engage community members in decision-making processes 	<ul style="list-style-type: none"> Annual report of community engagement process as reported by staff to be reviewed by Board annually.
Create opportunities for meaningful dialogue, feedback and input from the community;	<ul style="list-style-type: none"> Delegations policy facilitates community and individual voice in decision-making process - delegations may be heard at any meeting of the Board of Trustees or Standing Committees pursuant to regulations of the policy. 	<ul style="list-style-type: none"> Trustees and Director to review delegation process every three years to ensure it is fair, equitable and supports the goals of the TCDSB MYSP.
Build and maintain community partnerships;	<ul style="list-style-type: none"> Board to hold one public meeting annually to discuss potential partnership opportunities with the public and community organizations 	<ul style="list-style-type: none"> Annual Report on the quantity and quality of partnerships and stakeholder feedback on the quality of the partnership
Ensure public accountability and transparency in all processes and policies;	<ul style="list-style-type: none"> Identifying potential partnership opportunities by recognizing how partners can enhance learning opportunities for students and staff and the board's real property 	
Strive to ensure equitable treatment of all stakeholders.		

	<ul style="list-style-type: none"> • Board’s policy review, revision and development processes through public meetings at the Governance and Policy Committee • Consultation about policies with stakeholder groups including, parents, students (if applicable) unions, associations • Community review and input are available when policies/procedures posted on TCDSB website. 	
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SENIOR STAFF RESPONSIBILITY: A Della Mora, P. Matthews, R. McGuckin

PRIORITY ACTION METRIC: Create enhanced, regular communication with all stakeholders

2014 MYSP Report Card

Stakeholder Survey:

In 2014, this metric indicated that the TCDSB was *approaching* criteria for the goals in this priority action.

Areas for Growth:

Continue to increase transparency and engagement of stakeholders across the system.

Grade: B

2016 Staff Assessment

Public consultations on a variety of areas have expanded using forms of consultation. Partnership development continues to expand.