

Total Number of Respondents = 4525
Representing 197 schools

Respondents	Parents	Students	Employees	Total
Ward 1 Schools Total	306 (91.9%)	18 (5.4%)	9 (2.7%)	333
Ward 2 Schools Total	844 (95.9%)	19 (2.2%)	17 (1.9%)	880
Ward 3 Schools Total	316 (94.9%)	7 (2.1%)	10 (3.0%)	333
Ward 4 Schools Total	227 (91.2%)	13 (5.2%)	9 (3.6%)	249
Ward 5 Schools Total	703 (97.4%)	8 (1.1%)	11 (1.5%)	722
Ward 6 Schools Total	145 (93.5%)	3 (1.9%)	7 (4.5%)	155
Ward 7 Schools Total	434 (94.6%)	12 (2.6%)	13 (2.8%)	459
Ward 8 Schools Total	353 (89.8%)	20 (5.1%)	20 (5.1%)	393
Ward 9 Schools Total	231 (96.3%)	3 (1.3%)	6 (2.5%)	240
Ward 10 Schools Total	284 (95.0%)	8 (2.7%)	7 (2.3%)	299
Ward 11 Schools Total	696 (95.2%)	17 (2.3%)	18 (2.5%)	731
Ward 12 Schools Total	360 (90.2%)	26 (6.5%)	13 (3.3%)	399
Total	4899 (94.3%)	140 (2.7%)	154 (3.0%)	5193

Note: If a parent indicated that they have students at more than one school they are shown as having responded for each school in which they have a child registered. There were 4525 respondents; there were 5193 school selections.

	Parents		Students		Employees		Total	
	Yes	No	Yes	No	Yes	No	Yes	No
Ward 1 Schools	242 (80.7%)	58 (19.3%)	11 (78.6%)	3 (21.4%)	6 (66.7%)	3 (33.3%)	259	64
Ward 2 Schools	684 (82.3%)	147 (17.7%)	16 (94.1%)	1 (5.9%)	15 (100.0%)	0 (0.0%)	715	148
Ward 3 Schools	250 (82.0%)	55 (18.0%)	3 (60.0%)	2 (40.0%)	6 (75.0%)	2 (25.0%)	259	59
Ward 4 Schools	172 (79.3%)	45 (20.7%)	6 (75.0%)	2 (25.0%)	9 (100.0%)	0 (0.0%)	187	47
Ward 5 Schools	571 (83.0%)	117 (17.0%)	6 (85.7%)	1 (14.3%)	9 (90.0%)	1 (10.0%)	586	119
Ward 6 Schools	115 (81.0%)	27 (19.0%)	1 (50.0%)	1 (50.0%)	5 (83.3%)	1 (16.7%)	121	29
Ward 7 Schools	365 (85.7%)	61 (14.3%)	6 (75.0%)	2 (25.0%)	12 (92.3%)	1 (7.7%)	383	64
Ward 8 Schools	294 (84.5%)	54 (15.5%)	13 (68.4%)	6 (31.6%)	15 (83.3%)	3 (16.7%)	322	63
Ward 9 Schools	197 (86.8%)	30 (13.2%)	2 (66.7%)	1 (33.3%)	5 (100.0%)	0 (0.0%)	204	31
Ward 10 Schools	239 (86.0%)	39 (14.0%)	5 (100.0%)	0 (0.0%)	5 (83.3%)	1 (16.7%)	249	40
Ward 11 Schools	592 (86.3%)	94 (13.7%)	13 (86.7%)	2 (13.3%)	11 (78.6%)	3 (21.4%)	616	99
Ward 12 Schools	316 (88.8%)	40 (11.2%)	18 (78.3%)	5 (21.7%)	12 (92.3%)	1 (7.7%)	346	46
Total	4037 (84.0%)	767 (16.0%)	100 (79.4%)	26 (20.6%)	110 (87.3%)	16 (12.7%)	4247	809

Note: Some respondents did not respond to the “Yes/No” question. They are not included in this table.

Comment	Frequency	Percentage of Respondents
Fully support this idea	376	8.3%
The fee should be absorbed by the board	124	2.7%
Should continue to allow the other payment options	95	2.1%
The fee should be less	50	1.1%
I do not support this idea, I am fine with current system	40	0.9%
Prefer credit card option	33	0.7%
The convenience of online payments is great	32	0.7%
PayPal should be an option	22	0.5%
Do not feel online banking system is safe	21	0.5%
Create overall/annual fee	16	0.4%
EFT would be better	15	0.3%
Want more information on platform and reason for fees	13	0.3%
This system allows for tracking (receipts)	13	0.3%
The 1% fee shouldn't go up	11	0.2%
Do not know where this 1% fee goes	7	0.2%
Debit card should be an option	7	0.2%
Not fair to charge fee to people paying cash/cheque	7	0.2%
Consultation with CSPCs on the process is needed	7	0.2%
Fee should be capped at a certain number	6	0.1%
Is the fee a temporary thing?	3	0.1%
Important for children to handle money	3	0.1%
"Square" is a great payment option	2	0.0%
Is there an APP for the platform?	2	0.0%
Does it support all banks?	1	0.0%
It would eat into fundraising profits	1	0.0%
Allow top ups of students accounts	1	0.0%
If paying in installments, do you pay administrative fees every installment?	1	0.0%
Total	909	20.1%